

**CORRIGENDUM-I**

*for*

Tender Notification No.: 24SP247T; Dated 06/01/2025

***Request for Proposal from Software Service Providers for Design, Development, Customizations and Maintenance of IIM Tiruchirappalli Online Admission Portal***

**1. This is in reference to the above-mentioned tender, and the following changes have been made through this Corrigendum-I:**

S No	Ref	Vendor Queries	IIMT Remarks
1	-	Are there any issues with the existing admission portal?	The existing admission portal is functioning well without major issues; however, it requires additional customization to better meet our current needs. Furthermore, the support contract for the portal has expired, necessitating the initiation of a new tender.
2	-	Whether SMS Gateway and Email Gateway to be provided by the vendor?	As per clause 17(f) & (h) of the tender document, the vendor is responsible for providing 1 Lac SMS credits and 1 Lac Email credits per annum. In addition, 18000 email credits per month are also to be provided for email campaign application from MailChimp for a period of two months.
3	-	Will you consider the experience in web application/website development as similar experience?	As per the Eligibility Conditions for Bidder, Similar work shall mean: Design, Development, Customization, and Maintenance of the Online Admission Portal. Development of ERP, Website, or any software other than admissions portal will not be considered as similar work.

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January 21, 2025

4	-	As per the Ministry of Electronics and Information Technology (MeitY), Government of India, empanelled servers can be allowed	<p>The vendor should use the cloud/managed dedicated hosting service providers from any one of the following:</p> <ul style="list-style-type: none"> <li>• GoDaddy,</li> <li>• HostGator,</li> <li>• Hostdime</li> <li>• CtrlS,</li> <li>• AWS</li> <li>• Azure</li> </ul> <p>In addition to the above any MeitY empanelled servers would also be accepted.</p>
5	-	Should we develop an entirely new admission software or upgrade the existing one?	<p>We accept two options that are listed below:</p> <ol style="list-style-type: none"> <li>1. Upgrade the front end and back end of the existing admissions portal to the latest version and make the changes in the software according to IIM Tiruchirappalli's revised requirement. In addition, all the support and services are to be provided as per the tender.</li> <li>2. The vendors can develop new admission portal on their own designs and technologies afresh according to the requirement of IIM Tiruchirappalli and other support and services given in the tender.</li> </ol>
6	-	Is the successful vendor allowed to hike the rates after the award of the contract due to price fluctuations on server hosting, email, and SMS credits?	As per the tender document, the vendor is responsible for providing server hosting, email services, SMS credits, etc., for a period of five years. The vendor has to execute an agreement for 5 years period, hence, price changes will not be applicable during the contract period.

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7	-	Is the Source Code required to be handed over to IIM Trichy?	The Tender condition pertaining to intellectual property rights cannot be removed. IIM Tiruchirappalli requires complete ownership of the front end and back end of the application including source code.
8	Pg. 35 & 36 – Parameters for Technical Evaluation  S. No. 6	What kind of documents are required to be submitted?	Self declaration will be accepted as documentary evidence. For evaluating some parameters such as Turnaround time, Project management & Flexibility, etc., the evaluation will be done based on presentation.
9	-	Is LMS integration required?	Currently, there is no LMS integration done. However, it shall be carried out if required in future. However, the data migration to the existing ERP software is to be done by the successful bidder. (Eg. The Admitted students' list is to be transferred to ERP after the admission process).
10	-	Are an Onsite Person required for the entire process?	Physical presence is required during the initial requirement study and for the kick-off meeting. If necessary the vendor should visit the campus during the execution time. However, the majority of the work can be completed remotely.

All other points mentioned in the Tender document other than the above Corrigendum will remain the same.

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