

**LIMITED TENDER FOR RENEWAL OF OEM LICENSE, SUPPORT & ONSITE  
WARRANTY OF THE EXISTING UTM-FIREWALL APPLIANCES  
FOR A PERIOD OF 3 (THREE) YEARS**

**Tender No. IIMT/2021-22/IT/Firewall-Lic. Renewal/12 dated: 05.06.2021**

Details	Date	Time	Venue
Name of Work/ Service	<i>Limited Tender for renewal of OEM License, Support &amp; Onsite Warranty of the Existing UTM-Firewall Appliances (Fortinet FG 600D) for a Period of 3 (three) Years.</i>		
Date of issue of Tender Document	05.06.2021	18.00 Hrs. onwards	-
Last date of Submission of Tenders	28.06.2021	15.00 Hrs.	-
Opening of Tenders	28.06.2021	16.30 Hrs.	The tenders received from all the bidders will be opened through virtual mode. VC link will be shared before 10.00 AM, 28-06-2021 to the bidders for jointing tender opening.
Tender Document	The tender document can be downloaded from the IIM TRICHY website <a href="https://www.iimtrichy.ac.in/tender-published">https://www.iimtrichy.ac.in/tender-published</a>		
Address for submission of Tender	Chief Administrative Officer (i/c), Indian Institute of Management Tiruchirappalli, Pudukkottai Main Road, Chinna Sooriyur, Trichy - 620 024.		
Mode of Submission of Tender	Speed Post / Registered Post / Courier or Hand delivery – during office hours (9.30 to 17.00 hrs.) only (To be submitted to Dispatch Section of IIM TRICHY @ Administrative Wing – II Floor and obtain acknowledgement)		

## NOTICE INVITING TENDER

### 1. OVER VIEW

Indian Institute of Management Tiruchirappalli (IIM Trichy) is an Institute of National Importance, established by the Ministry of Education, Govt. of India. More details about IIM TRICHY are available in our website [www.iimtrichy.ac.in](http://www.iimtrichy.ac.in).

IIM TRICHY invites Limited Tenders for renewal of OEM License, Support & Onsite Warranty for the Existing UTM-Firewall Appliances (02 Nos) for a period of 3 (three) Years.

### 2. TECHNICAL SPECIFICATIONS

- **Part No:** FC-10-00603-950-02-36
- Unified Threat Protection (UTP) (IPS, Advanced Malware Protection, Application Control, Web Filtering, Antispam Service, and 24x7 FortiCare)
- Renewal of Fortinet License and Services (including onsite OEM warranty) for a period of 3(three) years, such as License, Product Support Coverage, Firmware & General Updates, Enhanced Support of Fortinet, Advanced Malware Protection, Next Generation Firewall (NGFW) Fortiguard Web Filtering, Fortiguard Anti-spam, Antivirus, Application Control, Advanced Malware/threat Protection, Intrusion Prevention and Anti Botnet Security.
- **Make & Model:** Fortinet, FG 600D
- **Quantity:** 2 (Two) Nos
- **Period:** 3 (three) years (Renewal period will be commenced after award of the Work Order)

### 3. SCOPE OF WORK

1. The OEM has to send the activation key/licenses directly to IIM Trichy (Email Id: [sanjith@iimtrichy.ac.in](mailto:sanjith@iimtrichy.ac.in))
2. The vendor has to activate the license on both the firewall appliances.
3. Serial numbers of the existing UTM-Firewall appliances are given below:
  - i. FGT6HD3916801283
  - ii. FGT6HD5818801031
4. After activation of the licenses, the Vendor has to depute an L3 level Engineer to verify all the configurations in the existing UTM-Firewall appliances including high availability configuration, load balancing, failover etc.

5. The payment will be released only after the successful activation and configuration fine-tuning and also after submission of OEM onsite warranty certificate.
6. In addition to the OEM's direct support, on-site/remote support should be provided by the successful bidder (an Authorized Partner of OEM) as and when required during the support period of 3 (three) years.

**4. PRICE DETAILS:** Please quote your price for the below mentioned OEM Licenses and Services:

Sl. No	Description of items	Unit	Qty	Rate per Unit	Amount (Rs.)
1	<p><b>Unified Threat Protection (UTP) (IPS, Advanced Malware Protection, Application Control, Web Filtering, Antispam Service, and 24x7 FortiCare)</b></p> <p>Renewal of Fortinet License and Services (including OEM's onsite warranty) for a period of 3(three) years, such as License, Product Support Coverage, Firmware &amp; General Updates, Enhanced Support of Fortinet, Advanced Malware Protection, Next Generation Firewall (NGFW) Fortiguard Web Filtering, Fortiguard Anti-spam, Antivirus, Application Control, Advanced Malware/threat Protection, Intrusion Prevention and Anti Botnet Security.</p> <p><b>Make &amp; Model:</b> Fortinet, FG 600D</p> <p><b>Part No:</b> FC-10-00603-950-02-36</p> <p><b>Period:</b> 3 years (Renewal period will be commenced after award of the Work Order)</p>	Nos.	<b>2 (two)</b>		
<b>Total amount excluding GST</b>					
<b>GST@_____%</b>					
<b>Total amount including GST</b>					

## 5. TERMS AND CONDITIONS:

1. The bidder(s) should be registered with the Goods and Services Tax council for the purpose of Goods & Service Tax (GST). A copy of the GST registration certificate has to be submitted with the tender document. A copy of GST Registration Certificate, PAN and Bank account details should be submitted along with the Bid. The names appearing on all these documents and tender document should be same or linked.
2. *In order to get the best support/services (including OEM's onsite warranty) during the licensing period of three years, OEM' Authorized Partners, who are located in Tamil Nadu, are only allowed to submit the tender document. Manufacturer's Authorization Letter (MAF) from the OEM clearly indicating that the bidder is competent to sell & provide the required services for the items. Bidder should submit Manufacturer's Authorization Letter (MAF) along with the tender document, failing which the tender will not be considered.*
3. *If the bidders have any query, they can email to [purchase@iimtrichy.ac.in](mailto:purchase@iimtrichy.ac.in) / [sacit@iimtrichy.ac.in](mailto:sacit@iimtrichy.ac.in) by 14 June 2021. No query will be entertained after 14 June 2021. The Purchase Department can also be contacted through the phone numbers; 0431-2505121/5122/5068.*
4. **Delivery Schedule:** Renewal of the licenses/services at IIM Trichy must be done within 5 days from the date of issuance of work order.
5. **Payment:** No Advance payment will be made and the payment will be made within 25 days after successful activation and configuration fine-tuning and also after submission of OEM's warranty certificate.
6. **Technical Support:** After activation of the licenses, the vendor has to depute an L3 level Engineer to verify all the configurations in the existing UTM-Firewall appliances including high availability configuration, load balancing, failover etc. In addition to the OEM's direct support, on-site/remote support should be provided by the successful Authorized Partner of OEM (vendor) as and when required during the support period of 3(three) years.
7. **Opening of tenders:** The tenders received from all the bidders will be opened on **28th June 2021 at 16.30 Hrs** in the presence of bidders or their authorized representatives through video conferencing mode. Bidders / Representatives have to send the scanned copy of letter of authorization from their firm (or firms they are representing) to [purchase@iimtrichy.ac.in](mailto:purchase@iimtrichy.ac.in) before attending the bid opening meeting on the given date to participate in the opening of Bid as per the format enclosed vide **Annexure-I**.

8. Arithmetical errors, if any, shall be rectified on the following basis. If there is a discrepancy between the unit price and total price, then the unit price shall prevail and the total price shall be corrected by the Institute. If the Bidder does not accept the correction of the errors, the bid shall be rejected.
9. The bidder shall furnish an undertaking that he/she accepts all the terms and conditions of this limited tender.
10. Deletion/change of any clause mentioned in this tender will not be permitted.
11. Any change in the terms and conditions mentioned above is not acceptable failing which your bid will be disqualified.
12. The quote shall remain valid and open for acceptance for a period of 90 days from the date of opening of price bid.
13. The tender document should be filled in legible handwriting/printing/typing without any ambiguity.
14. If any correction is necessary in the information provided by the bidder, the same should be made after scoring out the old entry. In any case, there should not be any over writing. All the corrections should be attested with full signature of the bidder with date.
15. IIM Trichy reserves the right to cancel the tender without assigning any reason at any stages of evaluation before finalization.
16. The bidders should not be blacklisted by any department of the Government of India and Private organization in the past. There should not be any criminal case registered against the bidding firm or its owners/partners anywhere in India.
17. **The persons to be deputed by the service provider**, being their own employees or otherwise, shall be their sole employees and IIM Trichy shall not have any relation whatsoever with the employees of the service provider. He / She will be fully responsible for their acts, conduct and any other liability.
18. Canvassing in connection with the tenders is strictly prohibited and tenders submitted by the tenderers who resort to canvassing will be liable to rejection. Any bribe, commission or advantage offered or promised by or on behalf of the tenderer to any officer or staff of IIM Trichy shall block his/ her tender from being considered. Canvassing on the part or on behalf of the tenderer will also make his tender liable to rejection.

19. **Authority of person signing document:** A person signing the tender application or any documents forming part of the contract on behalf of another shall be deemed to warrant that he/she has authority to bind such other and if, on enquiry, it appears that the person so signing had no authority to do so, the IIM Trichy may without prejudice to other Civil and criminal remedies cancel contract and held the signatory liable for all cost and damages.
20. In respect of services rendered to IIM Trichy, the Service Provider shall be liable for depositing all taxes, levies, cess, etc. to the concerned tax collection authorities from time to time as per existing rules and regulations on the matter.
21. While making payment to the Successful bidder/Service Provider, TDS and other statutory deductions will be effected by the Institute.
22. The Income Tax (TDS) shall be deducted at prevailing rate from the bills, as amended from time to time in accordance with the provisions of Income Tax Department, and the relevant certificate to this effect shall be issued by IIM Trichy to the agency.
23. **Arbitration:** In case of any unreconciled disputes between the parties IIM Trichy and the agency/firm to whom the contract had been awarded, arising out of any of the terms of the Tender document, the dispute shall be referred to a single Arbitrator mutually agreed, as per Arbitration and Reconciliation Act 1996, in Trichy jurisdiction. The decision of the Arbitrator shall be final and binding on the both parties. The language of the arbitration shall be English. The Place and seat of arbitration shall be in Trichy.
24. **Jurisdiction:** All disputes arising out of this contract shall be subjected to the jurisdiction of Madurai Bench of Madras High Court.



# INDIAN INSTITUTE OF MANAGEMENT TIRUCHIRAPPALLI

(An Institute of National Importance, Ministry of Education (Shiksha Mantralaya), Government of India)

Trichy - Pudukkottai Main Road, Tiruchirappalli-620 024, Tamil Nadu

Phone: 0431-2505121/5122 | E-Mail: [purchase@iimtrichy.ac.in](mailto:purchase@iimtrichy.ac.in)

## DECLARATION

I, the undersigned, being the authorized signatory of the above tenderer, hereby declare that we have examined and accept without reserve or restriction the entire contents, terms and conditions of the tender document. If selected, we agree to provide the services requested in the tender document without changing any specification, terms & conditions.

Name	Designation	Signature	Date	Seal

### Submitted by

Name of the Company/ Tenderer	Head Quarters Address	Contact details:
Company Name: .....	Address: ..... .....	Technical Head's Number: .....
Director/Proprietor/Regional Head's Name: .....	CITY: ..... PIN: .....	Office Number:..... Fax:..... Email ID:.....
Address of Office in Trichy/ Nearby Cities:		
Local contact Person's Mobile Number:		

**ANNEXURE- I**  
**(AUTHORIZATION LETTER)**

**LETTER OF AUTHORISATION FOR ATTENDING TENDER OPENING MEETING**

To  
**The Chief Administrative Officer (i/c)**  
IIM Tiruchirappalli  
Pudukkottai Main Road,  
Chinna Sooriyur Village,  
Tiruchirappalli - 620 024.

Subject: Authorization for attending Opening of Bid on .....(date) in the  
“*Limited Tender for Renewal of License, Support & Onsite Warranty of The Existing UTM-  
Firewall Appliances (02 nos) for a Period of 3 Years*”

Following persons are hereby authorized to attend the Opening of tender for the tender mentioned  
above on behalf of.....(Bidder)  
in order of preference given below.

Order of preference	Name	Designation	Contact No	Specimen Signatures
I				
II				

Alternate Representative

Signatures of bidder  
or  
Officer authorized to sign the bid  
Documents on behalf of the bidder.

**Notes:**

1. Maximum of **two representatives** will be permitted to attend bid opening. In cases where it is restricted to one, first preference will be allowed. Alternate representative will be permitted when regular representatives are not able to attend



**ANNEXURE-II**

**BANK ACCOUNT DETAILS**

<b>Sl. No.</b>	<b>Particulars</b>	<b>Details</b>
1	Name of the Beneficiary	
2	Beneficiary's Bank Account No.	
3	Beneficiary's nature of Bank account	
4	Beneficiary's Bank name	
5	Beneficiary's Bank branch address	
6	Beneficiary's Bank branch code	
7	Beneficiary's Bank branch IFSC Code	
8	Beneficiary's Bank Branch, MICR Code	
9	GST No.	
10	PAN No.	
11	Beneficiary's Address	
12	Beneficiary's Contact No.	