

**NOTICE INVITING TENDERS FOR SUPPLY, INSTALLATION, TESTING,
COMMISSIONING AND MAINTENANCE OF UTM/FIREWALL APPLIANCE
AT IIM TIRUCHIRAPPALLI CHENNAI CAMPUS**

Tender No. IIMT-CC/2020/IT/UMT/FW/05 dated: 04/7/2020

Details	Date	Time	Venue
Date of issue of Tender Document	04/07/2020 (Saturday)	17.00 Hrs. onwards	-
Last date for receipt of Tenders at IIM Tiruchirappalli	27/07/2020 (Monday)	Upto 17:00 Hrs.	-
Opening of single bid Tender	28/07/2020 (Tuesday)	11.00 Hrs.	Dean's Office Meeting Room, IIM Tiruchirappalli
Tender Document	The tender document can be downloaded from the IIMT website www.iimtrichy.ac.in/tender		
Name of Work/ Service	Tenders for the Supply, Installation, Testing, Commissioning and Maintenance of UTM/Firewall Appliance at IIM Tiruchirappalli Chennai Campus		
Cost of Tender Document (Nonrefundable)	Rs. 1,180/- (inclusive of GST) has to be remitted through NEFT to IIM Tiruchirappalli , SB A/c. No.32170808935, IFSC Code: SBIN0071187 of SBI, IIM Tiruchirappalli. A copy of the payment transaction receipt has to be attached with the application form, without which the bid won't be considered.		
EMD Amount (Refundable to unsuccessful Bidder)	Rs. 12,000/- (<i>Rupees Twelve Thousand Only</i>) has to be remitted through NEFT to IIM Tiruchirappalli , SB A/c. No.32170808935, IFSC Code: SBIN0071187 of SBI, IIM Tiruchirappalli. A copy of the payment transaction receipt has to be attached with the application form, without which the bid won't be considered		
Security Deposit (SD) (Refundable)	Rs. 50,000/- (<i>Rupees Fifty Thousand Only</i>)- <i>The Successful bidder has to paid the SD amount, less the EMD amount already paid, will have to be remitted to IIM Trichy within 10 days from the receipt of the Work Order. SD has to be paid along with the letter of acceptance within five working days from the date of receipt of the work order, failing which the work order will stand cancelled.</i>		
Address for submission of Tender	The Chief Administrative Officer (i/c), Indian Institute of Management Tiruchirappalli, Pudukkottai Main Road, Chinna Sooriyur Village, Trichy - 620 024.		
Mode of Submission of Tender	Speed Post/Registered Post/Courier OR Hand delivery – during office hours (9.30 to 17.00 hrs) only (To be submitted to Dispatch Section of IIMT @ Administrative Wing – II Floor and obtain acknowledgement)		

I. INTRODUCTION:

1. Indian Institute of Management Tiruchirappalli (IIMT), an Institute of National Importance, established by the Ministry of Human Resource Development, Govt. of India, is the eleventh IIM and was instituted on 4th January 2011. More details about IIMT are available in our website www.iimtrichy.ac.in.

2. ADDRESS OF CHENNAI CAMPUS:

Address of our Chennai campus at which connection is to be provided is given below:

**Indian Institute of Management Tiruchirappalli (Chennai Campus)
No 45, RamaniyamSiddharth Building (1st Floor),
Nehru Street, Industrial Estate North Phase-I,
Kalaimagal Nagar, Ekkatuthangal, Chennai,
Tamil Nadu PIN: 600032**

3. IIMT invites sealed tenders through advertised tender enquiry for **“Supply, Installation, Testing, Commissioning and Maintenance of UTM/Firewall Appliance at IIM Tiruchirappalli Chennai Campus”**

4. The bidder(s) should remit a Non-Refundable Tender document fee of **Rs. 1,180/-** (inclusive of GST) through online transfer to “IIM TIRUCHIRAPPALLI” as per the bank details provided at the page one. A copy of the payment transaction receipt has to be attached with the application form, without the tender won't be consider for bidding process.

5. The bidder(s) should remit an Earnest Money Deposit (EMD) of **Rs. 12,000/-** (Rupees twelve thousand only) through online transfer to “IIM TIRUCHIRAPPALLI” as per the bank details provided at Page one. A copy of the payment transaction receipt has to be attached with the tender application form, without which the tender won't be considered for the bidding process. The EMD of the successful bidder will be adjusted against the Security Deposit due to be paid. The EMD of the unsuccessful bidders will be released after finalization of the tender. No interest is payable on the earnest money.

6. The successful bidder has to remit **Rs. 50,000/-** (*rupees fifty thousand*) an interest free Security Deposit(SD) amount, less the EMD amount already paid, will have to be remitted to IIM Trichy within *10 days from the receipt of the Work Order*. SD has to be paid along with the letter of acceptance within five working days from the date of receipt of the work order, failing which the work order will stand cancelled.

II. TECHNICAL SPECIFICATION FOR FIREWALL/UTM APPLIANCE

PARAMETER	SPECIFICATION
Description	<i>Supply, installation, Configuration, commissioning and maintenance of rack mountable Hardware Based Firewall/UTM Appliance along with 5 years 24x7 OEM warranty and support.</i>
Interfaces and Throughput	<ul style="list-style-type: none"> • Minimum 20 Gbps Firewall throughput, 2 Million concurrent sessions, and 1,25,000 new sessions per second from Day 1 • 12 x GE RJ45 Ports and 4 X GE SFP Ports • IPSec VPN throughput should be minimum 5 Gbps and Minimum SSL VPN users shall be 500 • The Firewall should support minimum 5 virtual partitions from day one • Minimum IPS throughput of 2 Gbps & NGFW Throughput of 1.5 Gbps from Day 1 on Real World traffic (Enterprise).
Router Functionalities and Protocols	<ul style="list-style-type: none"> • Should support Static Routes & Policy Based Routing and dynamic routing protocol like RIP, OSPF, BGP. The Internet Service Provider should be able to terminate the Internet Link directly to the device on Ethernet and device should also act as an Internet Router • IPv6-enabled inspection services for applications based on HTTP, FTP, SMTP, ICMP, TCP, and UDP • Next Generation Firewall must support Secure SD - WAN feature along with advance routing protocols like BGP
Other features	<ul style="list-style-type: none"> • Network Address Translation (NAT) shall be configurable as 1:1, 1: many, many: 1, many: many. Reverse NAT shall be supported. • Should support features like Anti-Virus, APT Sandboxing Cloud, IPS, Web-Filtering, Application-Control, Gateway DLP from Day 1 • The proposed system should have integrated Enterprise-class Web Content Filtering solution with database which should have at least 200 million rated websites • Should have a built-in Signature and Anomaly based IPS engine with minimum 7000+ IPS Signature support from Day 1 on the same unit • Should support LDAP, RADIUS, Windows AD, PKI based Authentication & should have integrated two factor authentication server support from Day 1
Management	Support for Built-in Management Software for simple, secure remote management of the security appliances through integrated, Web-based GUI, SSH, Console Port etc., Should support SNMPv1, SNMPv2, SNMPv3
Certification	Appliance shall be ICSA certified for Firewall, IPSec VPN functionalities.
Warranty	<ul style="list-style-type: none"> • This device should have 24X7 OEM Support and comprehensive warranty for 5 years. • The vendor TAC support (on-site) should also be provided during the period of warranty & support (5 years) for making configuration changes as and when needed for IIM Trichy.
Approved Makes	Paloalto, Checkpoint, Fortinet and Juniper

III. DOCUMENTS TO BE ATTACHED

Sl. No	List of Documents	Flags (Fix flag in the respective document)	Tick (✓) if the document is attached
1	Compliance report (Specification) along with product brochure of the proposed firewall	Flag A	
2	List of Accessories that will be delivered along with the equipment	Flag B	
3	OEM Authorization letter mentioning five years OEM's warranty and support	Flag C	
4	Escalation matrix along with contact details	Flag D	
5	OEM should have its own Direct Technical assistance centre in India. Proof should be enclosed	Flag E	

6. PRICE DETAILS

MANDATORY ITEMS			
Sl. No	Description	Rate without GST	Amount
1.	Supply, installation, Configuration, commissioning and Maintenance of rack mountable Hardware Based Firewall/UTM Appliance along with accessories		
2	Five years OEM's comprehensive warranty & support including vendor's onsite support		
Grand Total without GST = (GST as applicable will be paid by the Institute)			
AMOUNT IN WORDS:			



INDIAN INSTITUTE OF MANAGEMENT TIRUCHIRAPPALLI

(An Institute of National Importance, Ministry of HRD, Government of India)

Trichy - Pudukkottai Main Road, Tiruchirappalli-620 024 (TN)

Phone: 0431-2505121/5122 | email: purchase@iimtrichy.ac.in

Submitted by

Name of the Company/ Tenderer	Head Quarters Address	Contact details:
Company Name:	Address:	Technical Head's Number:
Director/Proprietor/Regional Head's Name:	CITY: PIN:	Office Number:..... Fax:..... Email ID:.....
Address of Office in Trichy/ Nearby Cities:		
TAC Number (for 24*7 Support):		
Local contact Person's Mobile Number:		

TERMS AND CONDITIONS:

1. The rate should be in INR.
2. **The rate should be inclusive of Installation, Configuration, Transportation and all other charges, except GST.**
3. OEM should have its own Direct Technical assistance centre in India. Proof should be enclosed.
4. The vendor should have an office in Chennai for providing immediate on-site support during troubleshooting and configurations.
5. The 5 Years Comprehensive warranty and OEM's direct support should be enabled from day1 which will be verified on the device by the concerned officer of IIMT before making the payment.
6. 5 Years OEM Warranty and support should be clearly mentioned by the bidder/OEM in the supporting documents.
7. The Vendor's TAC support (onsite) for 5 Years should also be clearly mentioned in the tender.
8. The datasheet of the product along with technical compliance sheet should be enclosed in the tender document.
9. The UTM Firewall has to be configured as per our requirement and necessary configuration changes need to be made as and when required without any extra payment.
10. The product should match each and every specification mentioned. Compliance sheet mentioning each technical specification given in section II should be enclosed with the tender document. Any deviation in the specification will not be accepted.
11. Payment will be released after successful installation & configuration within 30 days subject to submission of Invoice/Bill with all relevant documents.

12. **An undertaking from OEM on 5 (Five) years' comprehensive warranty and direct support pertaining to the supplied items has to be produced before releasing the payment.**
13. Delivery, Installation and configuration of the firewall have to be done without any extra charges.
14. An amount of Rs. 50,000/- (Rupees Fifty Thousand Only) will be kept as performance security and the same will be released after the expiry of warranty obligations (5 Years). If the vendor does not provide onsite vendor TAC support during the warranty period, the performance security will be forfeited.
15. As IIM Tiruchirappalli does not have an IT person at Chennai campus, the vendor should take the ownership for configuring and troubleshooting all the issues (minor and major) related to this UTM/Firewall in coordination with the ISP helpdesk/support team.
16. The configurations like VPN and integration of VOIP phones (Server would be at Trichy Campus) needs to be configured by the vendor for connecting between Chennai campus and our Trichy campus without any extra charges. The related configurations need to be made on the firewall (Fortinet 600D) installed at Trichy campus as well without any interoperability issues.
17. The vendor should integrate 3 existing Ruckus WiFi access points during the installation.
18. The bidders should be registered with the Goods and Services Tax council for the purpose of Goods & Service Tax (GST). A copy of the GST registration certificate has to be submitted with the tender document.
19. Bidders should be regular in filing Income-Tax returns. A copy of Income tax returns for the period 2016-17, 2017-18 & 2018-19 financial years should be submitted.
20. The bidders should have executed a similar job (Installation of Firewall along with support) with a minimum value of Rs.6 lakhs (Rupees six Lakhs only) as a single work order and the total work orders of the similar nature should not be less than Rs. 20/- lakhs in the last three years. The bidders should be able to provide supporting evidence such as copy of work order and testimonial/completion certificate from clients.
21. The bidder shall furnish an undertaking that he/she accepts all the terms and conditions of this tender. The bidder should also submit the tender document duly signed and stamped in all the pages.
22. Tax will be deducted as per rule in force.
23. Any legal disputes that may arise shall be subject to the jurisdiction of Madurai Bench of Madras High Court.
24. Deletion/change of any clause mentioned in this tender will not be permitted.
25. All the points mentioned in this notification will be clearly written in the contract which has to be signed by the successful bidder.
26. Any change in the terms and conditions mentioned above is not acceptable failing which your tender will be disqualified.



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DECLARATION

I, the undersigned, being the authorized signatory of the above tenderer, hereby declare that we have examined and accept without reserve or restriction the entire contents, terms and conditions of the tender document. If selected, we agree to provide the services requested in the tender document without changing any specification, terms & conditions. We will provide immediate TAC support for the troubleshooting and rectification of technical issues during the contract period.

Name	Designation	Signature	Date	Seal

BANK DETAILS OF THE BIDDER

Sl.No.	Particulars	Details
1	Name of the Beneficiary	
2	Beneficiary's Bank Account No.	
3	Beneficiary's nature of Bank account	
4	Beneficiary's Bank name	
5	Beneficiary's Bank branch address	
6	Beneficiary's Bank branch code	
7	Beneficiary's Bank branch IFSC Code	
8	Beneficiary's Bank Branch, MICR Code	
9	GST No.	
10	Beneficiary's Address	
11	Beneficiary's Contact No.	